European Union Network For Patient Safety

EUNetPaS focus

INSIDE THIS ISSUE:

EUNETPAS, ESTABLISHING AN UMBRELLA NETWORK OF ALL 27 MEMBER STATES AND EU STAKEHOLDERS TO ENCOURAGE & ENHANCE COLLABORATION IN THE FIELD OF PATIENT SAFETY

Welcome

The EUNetPaS newsletter is designed to inform the 46 partners of the EUNetPaS project about the current developments of the seven project work packages. It will be published every three months.

EUNetPaS celebrated its first birthday February 1. Progress has been made on a number of fronts since the 2008 kick-off in Utrecht. Here are a few highlights:

WP1: Patient Safety Culture (PSC)
- List of national PSC experts
- List of PSC indicators experts
- Culture measurement tools
- Mapping database

WP2: Education & Training (E&T)
- Collection of E&T "good practices"
- Draft E&T recommendations
- Draft E&T guidelines document

WP3: Reporting & Learning Systems (RLS)
- Collection of "good practices"
Draft reporting questionnaires

WP4: Medication Safety Pilot
- Collection & selection of "good practices"
- Draft implementation tools
- Selection of hospitals for pilot

WP8: Coordination
- Two coordinating meetings
- Monthly Executive Board conference calls
- First reporting period launched

WP9: Dissemination
- Communications tools
- EUNetPaS presentations at international conferences
- Newsletter

WP10: Evaluation
- Redesign of the overall project evaluation methodology
- Completed first round of progress reporting
- Launched second round of progress reporting.

Supplementary information for each work package can be found in the related WP folder on the project extranet (http://www.extranet-eunetpas.eu). ::

This project stems from grant number N°A/ 100861 from the Public Health Executive Agency, managing the Community's health programme 2003-2008

PS Developments in the EU

The second day of the Paris Coordination meeting was organised in conjunction with the French Presidency of the EU. This day featured presentations by the French Minister of Health, DG Sanco, the WHO and OECD as well as representatives of many national patient safety platforms. The conference report and the supporting presentations may be downloaded from the EUNetPaS website (http://www.eunetpas.eu). ::

Under the microscope
WP1 Patient Safety Culture

The role of patient safety culture in promoting patient safety: Focusing on experiences measuring PSC and on the relation of culture to performance.

Mapping Database

The EUNetPaS mapping database is now online and ready for data entry.

NCPs will receive an email with the data relevant to their country. The role of the NCP is to then validate this information and to decide if it should be entered into the project database.

Please keep in mind that this information is stored on the extranet (that is the private website) and therefore will not be available to the public.

The CBO has created a "How To" manual which explains how to use the database as well as how to add data. This document can be found on the EUNetPaS extranet in the WP1 folder.
http://www.extranet-eunetpas.eu/work-package-1/mapping-database/mapping-database-user-guide/view. **::**

The partners of WP 1 made an effort last year to get more focused on the work that has to be done in this WP. The basis of the work in this work package is patient safety culture. This can be defined as:

"An integrated pattern of individual and organisational behaviour, based upon shared beliefs and values that continuously seeks to minimise patient harm, which may result from the processes of care delivery (ESQH)."

The work in WP1 is divided in three parts. The progress of each of these work areas is outlined below.

1) Situation analysis / mapping
The database for the mapping exercise is finished and accessible to all the partners and National Contact Points (NCPs). Soon, the NCPs will receive a copy of all the questionnaire responses collected for their country. The NCPs will validate these results and then use them to map their own country on the different elements of patient safety, by filling in the results of the different questionnaires.

2) Patient safety culture
In 2008 a literature review has been done for patient safety culture surveys. An inventory of national experts on patient safety indicator surveillance as well as on patient

safety culture surveying has been made. The next phase of this part of WP1 is to choose 3 to 4 patient safety culture instruments. Structured information on experiences in using these will be collected. This information will be presented in a tool box.

3) Patient safety indicators on culture
Patient safety indicators on culture will be collected. A framework is currently being developed for this collection. The framework consists of questions about the source of the indicators, their practical use and experiences. The experiences of some (associated & collaborating) partners will be collected and described in the EUNetPaS good practice compendium. **::**

WP1 is lead by the CBO.
Partners involved in this WP include: ESQH, SMoH, EFN & StaHeCCA as well as MoH Austria, MoH Bulgaria, MoH France, MoH Malta, OECD, Scottish Government, WHO

Extranet links:
The role of Patient Safety Culture in promoting Patient Safety: http://www.extranet-eunetpas.eu/work-package-1/culture/the-role-of-psc-in-promoting-ps

Updates from the WP Leaders

WP2 Education & Training

The Guidelines for PS Education and Training authoring group meeting will take place in Berlin on 17 March 2009.

During the period October 2008-February 2009, a group has been working on the guidelines for the preparation of the draft document, preparing for the Berlin meeting in March. The tool that is being used during this process is based on the methodology that was agreed in Paris meeting on 22 September 2008. The guidelines draft document has been distributed across Work Package 2 participants in order to contribute to the progress of the guidelines authoring. An initial set of views and opinions on the guidelines draft document has already been collected, and is expected to constitute a robust basis for the authoring group to work upon, during Berlin meeting in March.

Meanwhile, the collection and organization of Patient Safety Education and Training Activities across Europe has resulted in a good set of examples that will be used -by setting specific inclusion criteria- for the guidelines document "Good Practices" section.

The selection of organizations for the Pilot testing of the guidelines product is the phase that follows the guidelines authoring. Six WP2 partners (UOA-HIL/EKEVYL, EFN, CPME, DOH, GCPS, SMoH) will focus on the selection of hospitals and educational institutes and plan the implementation of the produced material. This is an issue that will start being discussed among EUNetPaS participants in the next few months. ::

Extranet links:
Guidelines document: http://www.extranet-eunetpas.eu/copy_of_work-package-1/specifications-on-guidelines-for-ps-education-and-training-activities-document

WP3 Reporting & Learning

WP3 held its most recent meeting in Vienna, Austria December 15, 2008.

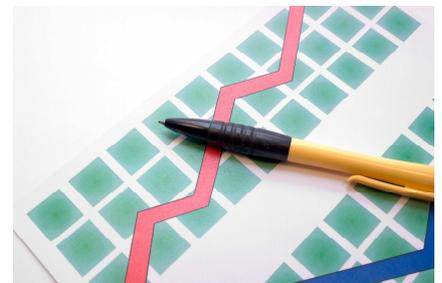The meeting discussion focused on a number of central topics:
- Defining national, regional and local Reporting & Learning Systems (RLS)
  It was clear, that there were significant differences in how each member state interprets what a reporting and learning's system is and how to understand regional and local contexts. The National Board of Health undertook the challenge of making a draft with definitions for what we in EUNetPaS interpret as national, regional and local reporting and learning's systems.

- Under what conditions can local systems be included in the database?
  It was agreed that we alone included local systems to the extent that they were a part of a national or regional system – that is to say that learning from a reported incident reached beyond the institution where the incident took place. The actual local system would be excluded from the overview of the European reporting and learning's system.

The second half of the meeting was devoted to the 3rd draft of the data collection survey. Following the Vienna meeting and based on the discussions had there, the appropriate changes will be to the document. The National Board of Health will send out a new fourth draft with suggestions for a date for the phone conference. ::

Extranet links:
Minutes from the Vienna meeting: http://www.extranet-eunetpas.eu/copy2_of_work-package-1/meeting-minutes/vienna-dec-2008-minutes
Reporting systems in the EU (NCP feedback): http://www.extranet-eunetpas.eu/copy2_of_work-package-1/documents-for-discussion/feedback-from-national-contact-points

Updates from the WP Leaders

WP4 Medication Safety Pilot

The most recent meeting of work package 4, "Pilot Implementation on Medication Safety" took place in Brussels on February 5, 2009.

During the meeting, the partners, including representatives who came from the eleven Member States participating in the field testing, collaborated on the next stage of the project: the implementation. Seven good practices have been selected in Paris on 22 September 2008. Their implementation will be done with the help of a group of documents, which were distributed to the participants prior to the February 5th meeting and subject to discussion.

In the meantime, EUNetPaS National Contact Points have to select the hospitals where this implementation will take place. 11 Member States have committed themselves to identifying at least three hospitals each to participate in the field implementation. These Member States are: Austria, Belgium, Denmark, Finland, France, Greece, Ireland, Italy, Lithuania, The Netherlands and Portugal, Denmark, Finland, France, Greece, Ireland, Italy, Lithuania, The Netherlands and Portugal.

For the success of the implementation it would be of the utmost importance that participants to the 5 February meeting would have time to discuss documents with hospitals before the meeting. Although they have (limited) time after the meeting for the final selection of hospitals, it is important that they have already worked with those that will most probably implement the selected good practices. **::**

Extranet links:
Minutes from the Brussels meeting: http://www.extranet-eunetpas.eu/copy3_of_work-package-1/brussels-february-5-2009/meeting-conclusions/view

Network Development

During the last 6 months, the four core work packages have collected various types of data through the EUNetPaS system of National Contact Points, who represent all 27 EU Member States, as well as through the EUNetPaS European Stakeholders. The table below outlines the result of this effort.

WP1	Contact data for experts in Patient Safety Culture & Patient Safety Culture Indicators: 29 AT, BG, DE, DK, FR, IE, NL, PL, SK, UK
WP2	Data regarding "Best Practices": 23 AT, CY, DK, IE, RO, ES, GR
WP3	Data on Reporting & Learning Systems in the EU: 34 AT, BG, DE, DK, FR, GR, HU, LT, NL, UK
WP4	Data regarding "Best Practices": 106 AT, BE, BU, CY, DE, DK, FI, FR, GR, IE, IT, LT, LU, PL, PT, RO, SE, SP, UK

In addition to the collection of data, the different Member States have been busy launching their national Patient Safety Platforms. Currently, platforms exist in the following Member States: AT, DE, DK, ES, FR, UK. **::**

Deadlines and Meetings

Pending Deadlines for Associated Partners

- February 15, 2009   2nd progress evaluation due
- March 5, 2009   Timesheets for *all staff* from February 2008 – February 2009
- March 15, 2009   Contributions for the next newsletter
- March 31, 2009   1 year financial statement

Upcoming Meetings and Conferences

- March 17, 2009   International Forum, Berlin, Germany
- March 31-May 1 2009   2nd Annual Patient Safety Congress, Birmingham, UK
- May 18, 2009   Coordination Meeting, Copenhagen, Denmark
- May 27, 2009   Hauptstadtkongress, Berlin, Germany

Haute Autorité de Santé
2 avenue de Stade de France
93218 Saint-Denis La Plaine cedex
France

Project Coordination
Dr. Jean Bacou
Maggie Galbraith
eunetpas@has-sante